

**PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Consumer Protection and Safety  
Division

RESOLUTION TL-19101  
January 13, 2011

**RESOLUTION**

RESOLUTION ADJUSTING THE RATES IN MAXIMUM RATE  
TARIFF 4, GOVERNING THE TRANSPORTATION OF USED  
HOUSEHOLD GOODS AND PERSONAL EFFECTS BY HOUSEHOLD  
GOODS CARRIERS.

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**SUMMARY**

Effective today, Maximum Rate Tariff 4 (MAX 4) maximum rates are increased by 0.6%.

**BACKGROUND**

MAX 4 contains rates and rules for the transportation of used household goods and personal effects over the public highways within California by household goods carriers.

Since 1996, Public Utilities Code Section (Sec.) 5191 has required that MAX 4 rate levels be adjusted at least once annually on, or immediately after, January 1. The adjustment is to be made by using the same index methodology relied upon in 1992 to assist in the initial establishment of MAX 4 rates, or by using another index methodology we find to be appropriate. Also, the adjustment must cover the period of time from the date the index was last relied upon to the latest date index data is available. Index increases must be offset by a reasonable percentage to encourage higher productivity and promote efficiency and economy of operation by household goods carriers.

By Decision (D.) 98-04-064, issued April 23, 1998, we decided to use for the future the 1992 index methodology set forth in Sec. 5191, and adopted the productivity "offset factor" of 0.669 to apply when that methodology produces an index increase. The 1992 methodology was the result of the adoption of a settlement between the active parties in our last household goods program investigation

(D.92-05-028 in Investigation (I.) 89-11-003). (44CPUC 2d 211, 229, 325.) Under that methodology, MAX 4 rates are adjusted by a formula based on inflation, with the exception of the packing materials rates contained in Item 340 of the tariff. Our 1992 decision set packing materials rates in Item 340 at the values in the interstate Household Goods Carriers' Bureau Tariff HGB 400-G, Item 106. We subsequently increased the Item 340 rates in response to formally filed requests by the household goods carrier industry. (See D.95-02-025, D.95-07-024, D.00-01-046, and D.07-04-035). By D.10-01-027, issued January 21, 2010, we reset the productivity offset factor from .667 to .95 for five years, effective January 31, 2010.

We also determined in the 1998 decision that index changes in 1999 and future years should be calculated to the nearest one-tenth of one percentage point, with the tariff being amended only when the index change (adjusted by the offset factor in the case of an increase) amounts to 0.5 percentage points or more. That is, if the methodology dictates a January rate change of less than 0.5 percentage points in a given year, the change will be postponed until the subsequent January in which the cumulative change produced by the methodology amounts to at least 0.5 percentage points.

As has been the case since Sec. 5191 first directed us to index MAX 4 rates, any rate change we order here for Year 2011 must be based on the index change accruing between the last month for which we have relied on index data and the most recent month that is administratively feasible to use to enable us to publish new MAX 4 rates in January 2011. No adjustment was made in January 2010 because comparing index data from October 2008 and October 2009 yielded a percentage of less than 0.5 percentage points. Therefore, the last month for which we have relied on index data remains October 2008.

## **DISCUSSION**

The latest month we can use to calculate index change since October 2008 for implementation in January 2011 is October 2010.

A description of the index, the index number calculations and application of the productivity factor that must be made to arrive at the adjustment in MAX 4 rates for the period October 2008 to October 2010 is set forth in Appendix A to this Resolution. The calculations show that the methodology produces an increase, adjusted for productivity in accordance with D.10-01-027, of 0.6% for this period.

The revised MAX 4 tariff pages listed in Appendix B and attached, increase maximum rates by this percentage. They are made effective today.

### **COMMENTS ON DRAFT RESOLUTION**

To comply with Public Utilities Code Sec. 311(g), the Consumer Protection and Safety Division commenced publication of a Daily Calendar notice on December 14, 2010 that apprised the public of the availability of its draft of this resolution and solicited submission of comments by January 3, 2011. No comments were received.

### **FINDINGS**


1. Sec. 5191 requires the Commission to adjust MAX 4 rates on or immediately after January 1 of each year using an index methodology.
2. By D.98-04-064 we set forth the index methodology and related productivity adjustment factor to be used pursuant to Sec. 5191 to make yearly MAX 4 rate adjustments.
3. By D.10-01-027 we revised the productivity offset factor to be used in making the yearly rate adjustments from .667 to .95 for five years effective January 31, 2010.
4. The 2011 MAX 4 rate adjustment required by Sec. 5191 should cover the period October of 2008 to October of 2010.
5. The index change reflected in Appendix A should be applied in 2011. It supports a MAX 4 rate increase of 0.6% for all tariff rates except packing materials rates in Item 340.
6. Increasing all MAX 4 rates except the packing materials rates in Item 340 by 0.6% in 2011 will satisfy the MAX 4 rate adjustment provisions contained in Sec. 5191 and in D.98-04-064.
7. The MAX 4 packing materials rates should remain at their current levels, pending adjustment upon the granting of an application requesting their modification.

**THEREFORE, IT IS ORDERED that:**

1. Maximum Rate Tariff 4 (Attachment B to Decision 92-05-028, as amended) is further amended by incorporating the revised tariff pages attached and listed in Appendix B to this resolution, effective today.
2. The Executive Director shall cause a copy of this Resolution to be served on every household goods carrier with a permit from the Commission.

This resolution is effective today.

I certify that the foregoing resolution was duly introduced, passed, and adopted by the Commission at its regularly scheduled meeting on January 13, 2011. The following Commissioners voted favorably thereon:

  
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PAUL CLANON  
Executive Director

MICHAEL R. PEEVEY  
President  
TIMOTHY ALAN SIMON  
NANCY E. RYAN  
Commissioners

Attachments: Appendix A  
Appendix B  
Tariff pages

APPENDIX A

INDEX CALCULATIONS FOR DETERMINING THE  
JANUARY, 2011 MAX 4 RATE ADJUSTMENT  
REQUIRED BY PUBLIC UTILITIES CODE SECTION 5191

This index process involves deriving an average index number from two others contained in the publication Consumer Price Indexes - Pacific Cities and U.S. City Average. This publication is issued by the Federal Department of Labor, Bureau of Labor Statistics (BLS) and is updated monthly and posted at [www.bls.gov/ro9/pachist.htm](http://www.bls.gov/ro9/pachist.htm).

The BLS values averaged together are those from the All Urban Consumers category for: 1) the Los Angeles-Riverside-Orange Co. (LA-R-O) area, and 2) the San Francisco-Oakland-San Jose (SF-O-SJ) area<sup>1</sup>.

The following calculations show the degree of MAX 4 rate change required by Sec. 5191 for January 2011:

<b><u>BLS All Urban Consumers Index Category</u></b>			
	<b>October 2008</b>		<b>October 2010<sup>2</sup></b>
LA-R-O area	668.175		670.050
SF-O-SJ area	694.247		701.263
2008 total	1362.422	2010 total	1371.313
2008 avg.	681.211	2010 avg.	685.657
(2010 avg. - 2008 avg. / 2008 avg.) x 100 = change x 0.95 <sup>3</sup> = adjustment			
((685.657 - 681.211) / 681.211) x 100 x 0.95 = 0.6%			

Thus, the MAX 4 rates, except packing materials rates, should be increased by 0.6% on January 13, 2011.

<sup>1</sup> This is the "averaged" index derivation set forth in Exhibit 105 in the I.89-11-003 proceeding and relied upon in establishing MAX 4 rates by Decision 92-05-028, dated May 28, 1992.

<sup>2</sup> The October 2010 index value is the most current one allowing Commission review at the January 13, 2011 meeting.

<sup>3</sup> The current productivity factor is set forth in Decision 10-01-027.

**APPENDIX B**

**LIST OF REVISED PAGES TO  
MAXIMUM RATE TARIFF 4:**

**FIFTEENTH REVISED PAGE 11  
FOURTEENTH REVISED PAGE 13  
FOURTEENTH REVISED PAGE 22  
FIFTEENTH REVISED PAGE 38  
FIFTEENTH REVISED PAGE 40  
FIFTEENTH REVISED PAGE 41  
FIFTEENTH REVISED PAGE 42  
FOURTEENTH REVISED PAGE 43  
FOURTEENTH REVISED PAGE 44  
FOURTEENTH REVISED PAGE 45  
FIFTEENTH REVISED PAGE 47  
NINETEENTH REVISED PAGE 59  
SIXTEENTH REVISED PAGE 61  
FOURTEENTH REVISED PAGE 63  
TWENTIETH REVISED PAGE 64  
SEVENTEENTH REVISED PAGE 65  
EIGHTEENTH REVISED PAGE 69**

**MAXIMUM RATE TARIFF 4****SECTION 1 --- RULES****ITEM 56  
MIXED SHIPMENTS**

When one or more commodities for which rates are not provided in this tariff are included in the same shipment with commodities for which rates are herein provided, the rate or rates applicable to the entire shipment may be determined as though all of the commodities were ratable under the provisions of this tariff at the combined weight of the mixed shipment; or, the commodities for which rates are provided in this tariff may be transported at the applicable rates provided herein, and the commodities for which rates are not provided herein may be transported at the rates provided in other tariffs or at rates which might be otherwise applicable, provided separate weights or other authorized units of measurement are furnished or obtained. In the event the latter basis is used, rates no higher than those provided in this tariff shall apply to the entire shipment.

**ITEM 60 ◇  
DIVERTED SHIPMENTS**

1. When shipper or shipper's representative specifically requests a change in destination or routing of a shipment after transportation commences, the shipment will be considered to be a diverted shipment.
2. Charges for a diverted shipment transported under the distance rates in Item 310 shall be computed at the applicable rate in effect on the date of shipment from point of origin via each point where diversion occurs to final destination, plus a maximum additional charge of \$46.45 for each diversion.

**ITEM 64  
SHIPMENTS TRANSPORTED BY TWO OR MORE CARRIERS**

When a shipment in continuous through movement is transported by two or more carriers, the rate level authorized in paragraph 1 of Item 24 from point of origin to point of destination shall be the maximum fixed rate level for the combined transportation. A shipment moving at a Commission authorized deviated rate level shall be transported from point of origin to point of destination only by the individual carrier so authorized to quote and assess such rate level (see EXCEPTION).

EXCEPTION—For purposes of this item Independent Contractor Subhaulers shall not be considered as separate carriers.

**◇ Increase, Resolution TL-19101****EFFECTIVE January 13, 2011**

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San Francisco, California**

**MAXIMUM RATE TARIFF 4****ITEM 80 (Concluded) ◇  
WEIGHTS AND WEIGHING**

4. In instances where more than one weigh-master's certificate or weight ticket has been obtained covering the same shipment, the lowest of the net scale weights shall be used in computing the applicable charges.
5. The carrier, upon request of shipper, owner, or consignee, when made prior to delivery of a shipment and when practicable to do so, will reweigh the shipment. No charge will be made if the difference between the two net scale weights exceeds 100 pounds on shipments weighing 5,000 pounds or less or exceeds two percent of the lower net scale weights on shipments weighing more than 5,000 pounds. The lower of the two net scale weights shall be used for determining applicable charges. If the difference between the two net scale weights is less than stated above, an additional charge of up to \$39.85 may be assessed for each such re-weighing service requested.
6. When requested by shipper, carrier will notify shipper by telephone, telegraph, or fax (as requested) of weight and/or charges.

**ITEM 84 ◇  
NOTIFICATION TO SHIPPER OF CHARGES**

Whenever the shipper specifically requests notification of the actual weight and charges on a shipment rated under distance rates in Item 310 or 390 and supplies carrier with an address, telephone or fax number, carrier shall comply with such request immediately upon determining the actual weight and charges.

**ITEM 88  
RELATIONSHIPS WITH THE PUBLIC**

1. Any carrier doing business under one or more fictitious names shall, with respect to each fictitious name, comply with Business and Professions Code of California, Chapter 5, Part 3, Division 7, entitled, "Fictitious Business Names". To show compliance, carrier shall file with this Commission certified copies of fictitious business name statements and affidavits of publication required to be filed with the county clerk for carrier's principal place of business.
2. Upon abandonment of fictitious business name, any carrier doing business under one or more fictitious names shall file with this Commission a statement of abandonment of fictitious business name.

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**MAXIMUM RATE TARIFF 4****ITEM 94 (Concluded) ◇  
CLAIM SETTLEMENT SERVICE CHARGE**

(b) Arrange for the repair of all damaged articles when appropriate, and make equitable settlement with shipper for all lost and damaged articles for which repair is not deemed appropriate. Carrier assumes only that portion of the amount required to settle the claim for which it is liable and any additional amount is to be borne by the person or firm assuming excess liability; and

(c) Render to the person or firm assuming excess liability an invoice payable in seven (7) days for the amount required to settle the claim which exceeds the carrier's liability, plus the charge provided for in this item.

2. The charge for all services described shall not exceed \$76.85 per shipment.

NOTE: Any charges or portions thereof for services of others engaged at the request of the person or firm assuming excess liability, which are over and above the amount for which carrier is liable under its bill of lading, will be at the expense of such person or firm and will be in addition to all other rates and charges.

**ITEM 96  
INABILITY TO MAKE DELIVERY**

1. In all instances where carrier is unable to locate the consignee, notification of inability to make delivery will be mailed, telegraphed or faxed to consignee, consignor or owner, or written notice delivered to the premises where actual delivery was to be made or to other notifying address. The shipment will then be placed in the nearest warehouse of carrier or, at carrier's option, in a public warehouse. Upon such placement, carrier's liability shall cease and liability shall thereafter be that of the warehouseman in possession.

2. In all instances where consignee is unable to take delivery or declines to accept delivery of the shipment, or where the shipment remains in carrier's possession pursuant to instructions of shipper or consignee and is not accorded storage-in-transit under provisions of Item 160, the shipment will be placed in the nearest warehouse of carrier or, at carrier's option, in a public warehouse. Upon such placement, carrier's liability shall cease and liability shall thereafter be that of the warehouseman in possession.

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**MAXIMUM RATE TARIFF 4**

**ITEM 140 ◇**  
**FLIGHT AND LONG CARRY RATES**

(See Notes 1 and 2)

When pickup or delivery of a shipment requires flight or long carry service, the following rates per pickup or delivery per flight and/or long carry are the maximum fixed rates to be assessed:

Maximum Fixed Rates  
For Flight and/or Long Carry

1. Shipment Rate Basis

Hourly under Item 320.....No additional  
 Piece under Item 330.....\$4.25 per piece  
 Distance under Item 310 or 390.....\$1.45 per 100 pounds  
 (See Note 3.)

2. Pipe Organs, Grand Pianos, Harpsichords and all other types of pianos and organs not capable of being conveniently hand carried by the one person

(a) Inside a building or house:

First Flight .....\$26.00 (See Notes 4 and 6)  
 Each additional Flight.....\$13.05

(b) Outside a building or house:

First Flight.....\$26.00  
 Each additional Step.....\$ 0.60

**NOTE 1: FLIGHT CARRY** for shipments of goods other than those described in paragraph 2 means a carry involving: (a) a series of at least eight (8) but not over 20 stairway steps, except when inside a single dwelling; (b) each series of not more than 20 stairway steps in excess of the first 20, except when inside a single dwelling; (c) elevator service other than vehicular (motor vehicle) elevator service.

For the purpose of calculating the number of stairway steps in a series, a landing or level area occurring at a point on the stairway shall not be deemed to break the continuity of the series.

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**MAXIMUM RATE TARIFF 4****ITEM 148 (Concluded) ◇  
SPLIT PICKUP**

(b) Under distance rates (Items 310 and 390), apply:

- (1) The applicable rate for the total weight of the composite shipment to point of destination from the point of origin which produces the shortest distance via the other point or points of origin, PLUS
- (2) An additional charge of not more than \$88.90 for each stop to load between first point of origin and point of destination.

NOTE: Total time shall be converted into hours and/or fractions thereof in accordance with the provisions of Item 136.

**ITEM 152  
SPLIT DELIVERY**

Split delivery service may be accorded subject to the following conditions.

1. The charge for the composite shipment shall be paid by a single debtor.
2. Maximum charges shall be computed as follows:
  - (a) Under hourly rates (Item 320), apply:
    - (1) The applicable rate for the total time consumed in loading at point of origin in unloading at point of destination of each component part, PLUS
    - (2) The applicable rate for double the driving time expended between each such point (see NOTE).

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San Francisco, California**

**MAXIMUM RATE TARIFF 4****ITEM 152 (Concluded) ◇  
SPLIT DELIVERY**

(b) Under distance rates (Items 310 and 390), apply:

- (1) The applicable rate for the total weight of the composite shipment from point of origin to that point of destination which produces the shortest distance via the other point or points of destination, PLUS
- (2) An additional charge of not more than \$88.90 for each stop to unload between point of origin and final point of destination.

**NOTE:** Total time shall be converted into hours and/or fractions thereof in accordance with the provisions of Item 36.

**ITEM 156  
SPLIT PICKUP AND SPLIT DELIVERY IN COMBINATION**

(See Note 1.)

Split pickup and split delivery service may be accorded in combination subject to the following conditions.

1. The entire shipment must be picked up within a 24-hour period and shall be comprised of a minimum of four (4) component parts.
2. The charge for the composite shipment shall be paid by a single debtor.
3. Maximum charges shall be computed as follows:

(a) Under hourly rates (Item 320), apply:

- (1) The applicable rate for the total time consumed in loading at each point of origin and in unloading at each point of destination, PLUS
- (2) The applicable rate for double the driving time expended between point of origin of any component part and point of destination of any component part via the remaining points of origin and destination.  
(See Note 2.)

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**MAXIMUM RATE TARIFF 4**

**ITEM 156 (Concluded) ◇**  
**SPLIT PICKUP AND SPLIT DELIVERY IN COMBINATION**

(b) Under distance rates (Item 310), apply:

- (1) The applicable rate for the total weight of the composite shipment from the point of origin to the point of destination which produces the shortest distance via the remaining points of origin and destination, PLUS
- (2) An additional charge of not more than \$88.90 for each stop to load or unload between first point of origin and final point of destination.

NOTE 1: The provisions of this item shall not apply on shipments afforded storage-in-transit under the provisions of Item 160.

NOTE 2: Total time shall be converted into hours and/or fractions thereof in accordance with the provisions of Item 36.

**ITEM 160**  
**STORAGE-IN-TRANSIT**

(See Notes 1 and 2.)

1. At the request of consignor or consignee, a shipment may be accorded one-time storage-in-transit at a point between point of origin and point of destination for a period not to exceed 90 days from the date of unloading at storage point. (See Note 1.)

2. Maximum charges shall be computed on the following basis:

- (a) The applicable transportation rate (including transportation valuation, if any, as provided in Item 136) from initial point of origin to point of storage, PLUS
- (b) The applicable transportation rate (including transportation valuation, if any, as provided in Item 136) from point of storage to point of destination, PLUS

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**MAXIMUM RATE TARIFF 4****ITEM 160 (Concluded) ♦  
STORAGE-IN-TRANSIT**

- (c) A one-time warehouse handling charge of up to either \$5.90 per 100 pounds on the stored weight or \$29.45, whichever is greater, PLUS
- (d) A storage charge of up to either \$2.00 per 100 pounds on the stored weight or \$10.00, whichever is greater, for the first day, and up to \$0.11 per 100 pounds per day for each additional day the shipment remains in storage, PLUS
- (e) The storage-in-transit valuation charge, if any, as provided in Item 136.

NOTE 1: In the event a shipment remains in storage in excess of 90 days, the point of storage shall be considered the point of destination and thereafter, the shipment shall be subject to the rules, regulations and charges of the individual warehouseman. The subsequent transportation from point of storage to point of delivery shall be considered a separate shipment. In the event the ultimate destination of a shipment afforded storage-in-transit is not known at the time of pickup at point of origin, transportation from point of storage to point of delivery shall be considered a separate shipment, regardless of the duration of the storage provided.

NOTE 2: On shipments subject to hourly rates both into and out of point of storage-in-transit the weight of the shipment, for purposes of determining the warehouse handling and storage charges, may be estimated by multiplying the total cubic feet of storage space occupied by the shipment on the warehouse platform or in the warehouse by seven (7) pounds per cubic foot.

**ITEM 164  
LIGHT AND BULKY ARTICLES**

When a distance rated shipment includes bulky articles as named below, the following maximum loading and unloading charges or weight additive may be applied.

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**MAXIMUM RATE TARIFF 4**

**ITEM 164 (Continued) ♦**  
**LIGHT AND BULKY ARTICLES**

LOADING AND UNLOADING CHARGES include BOTH loading and unloading service and the handling and blocking of such article, and applies each time loading and unloading service is required, including shipments requiring storage-in-transit (except for carrier convenience).

	Per	Maximum Rates (in Dollars)
AUTOMOBILES, TRUCKS OR VANS including dune buggies and all terrain and specialty motor vehicles, which for the purpose of this item shall be classified as an automobile.....	Each	\$125.00
MOTORCYCLES OF 250 cc and over.....	Each	\$79.75
TRACTORS AND RIDING MOWERS of 25 horsepower.....	Each	\$95.75
TRACTORS AND RIDING MOWERS of less than 25 horsepower....	Each	\$63.80
SNOWMOBILES OR RIDING GOLF CARTS.....	Each	\$63.80
BOATS, CANOES, SKIFFS, LIGHT ROWBOATS, KAYAKS, SAILBOATS AND BOAT TRAILERS (See weight additives below.)		
TRAILERS, including utility and pop-up trailers (for boat trailers, travel camper trailers and mini-mobile homes, see weight additives below).....	Each	\$71.70
CAMPERS, UNMOUNTED ON TRUCKS, designed to carriage on pickup trucks (for travel camper trailers and mini-mobile homes, see weight additives below).....	Each	\$181.40
CAMPERS, MOUNTED ON PICKUP TRUCKS (for travel camper trailers and mini-mobile homes, see weight additives below).....	Each	\$181.40
PIPE ORGANS, GRAND PIANOS, HARPSICHORDS and all other types of PIANOS and ORGANS (any size) (excluding portable organs, pianos or harpsichords capable of being conveniently hand carried by one person).....	Each	\$81.15

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**MAXIMUM RATE TARIFF 4**

**ITEM 164 (Continued) ♦  
LIGHT AND BULKY ARTICLES**

	Per	Maximum Rates (in Dollars)
PLAYHOUSES, TOOL SHEDS, UTILITY SHEDS and including animal and bird shelters (transported set up, not dismantled) in excess of 100 cubic feet .....	Each	\$119.55
HOT TUBS, SPAS, WHIRLPOOL BATHS AND JACUZZIS (transported set up, not dismantled) in excess of 100 cubic feet.....	Each	\$119.55
<b>SATELLITE TELEVISION OR RADIO RECEIVING DISCS OR DISHES, INCLUDING MOUNTS, STANDS AND ACCESSORIAL EQUIPMENT</b>		
Disc/Dish Outside Diameter 4 feet or less.....	Each	\$63.80
Over 4 feet but not over 8 feet.....	Each	\$95.75
Over 8 feet but not over 12 feet.....	Each	\$141.60
Over 12 feet.....	Each	\$221.35

**WEIGHT ADDITIVES:** When shipment includes travel camper trailers, mini-mobile homes (other than utility and pop-up trailers), airplanes, boats, light rowboats, kayaks, canoes, gliders (except hang gliders), skiffs, sailboats and/or boat trailers, the transportation charges will be based on the net scale weight of the shipment, plus a weight additive calculated in accordance with the table show below:

**AIRPLANES OR GLIDERS** (except hang gliders): 120 pounds per linear foot of total length of the fuselage

**BOATS** 14 ft. and over in length: 115 pounds per linear foot.

**BOAT TRAILERS** any length: 75 pounds per linear foot.

**CANOES, SKIFFS, LIGHT ROWBOATS AND KAYAKS** 14 ft. and over in length: 40 pounds per linear foot.

**SAILBOATS** 14 ft. and over in length: 125 pounds per linear foot.

**TRAVEL CAMPER TRAILERS AND MINI-MOBILE HOMES** (other than utility and pop-up trailers): 300 pounds per linear foot.

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San Francisco, California**



**MAXIMUM RATE TARIFF 4**

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**ITEM 172**  
**DISASSEMBLING AND REASSEMBLING**

Distance Rates in Items 310, 330 and 390 DO NOT include removing any outdoor articles embedded in the ground or secured to a building, nor the assembling or disassembling of any outdoor articles such as steel utility cabinets, swing sets, slides, sky rides, jungle gyms or other outdoor articles of similar nature, nor the assembling or disassembling of unusual articles found inside of buildings such as German schranks, water beds, steel shelving, pool tables, elongated work tables, counters, etc. Upon request of shipper, carrier will disassemble or reassemble such articles, subject to charges provided in Item 320. The shipper will be required to furnish, at the time of reassembling, any new hardware, nuts, bolts, etc., necessary to perform the service.

**ITEM 176 ◇**  
**APPLIANCE SERVICING**

1. Distance rates in Items 310, 330 and 390 DO NOT include the servicing or re-servicing of articles or appliances including, but not limited to washing machines, refrigerators, deep freeze cabinets, air conditioners, grandfather clocks, radios, record players and television sets, which, if not properly serviced, may be damaged in or incident to transit. Carrier assumes no liability for such damage unless such articles are serviced as provided in Notes 1 and 2 of this item, or unless such damage is caused by negligence on the part of carrier.

2. Upon request of shipper, on shipments subject to distance rates specified in paragraph 1 of this item, carrier will service or re-service appliances or other articles subject to the rates specified in paragraph 3 below. (See Notes 1 and 2.)

3. The following maximum fixed rates shall apply for servicing or re-servicing appliances, as specified by this item. (See Note 3.)

Servicing or Re-servicing of Appliances:

	<b>TERRITORY</b>	
	<b>A</b>	<b>B</b>
First Item.....	\$15.45	\$13.65
Each Additional Item .....	\$10.20	\$ 9.00

NOTE 1: If carrier does not possess the qualified personnel to properly service and re-service such articles or appliances, carrier will upon request of, and as agent for shipper, engage third persons to perform the servicing and re-servicing. All charges of

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**San Francisco, California**

**MAXIMUM RATE TARIFF 4****ITEM 310 \*\*****MAXIMUM FIXED DISTANCE RATES IN DOLLARS PER 100 POUNDS**

Rates named in this item apply subject to Item 16 (Application of Rates). (See NOTES 1 through 5)

MILES NOT OVER OVER		ANY QTY	BREAK POINT lbs.	MINIMUM WEIGHT IN POUNDS										
				1000	B.P.	2000	B.P.	5000	B.P.	8000	B.P.	12000	B.P.	16000
0	10	75.75	607	45.95	1489	34.20	4927	33.70	7716	32.50	11631	31.50	15772	31.05
10	20	77.00	605	46.55	1489	34.65	4921	34.10	7731	32.95	11673	32.05	15726	31.50
20	30	78.30	603	47.15	1494	35.20	4880	34.35	7791	33.45	11678	32.55	15755	32.05
30	40	79.70	600	47.80	1505	35.95	4861	34.95	7772	33.95	11682	33.05	15734	32.50
40	50	81.05	601	48.70	1491	36.30	4856	35.25	7774	34.25	11860	33.85	15622	33.05
50	60	82.50	604	49.75	1490	37.05	4879	36.15	7735	34.95	11846	34.50	15653	33.75
60	70	83.85	605	50.70	1507	38.20	4830	36.90	7708	35.55	11899	35.25	15615	34.40
70	80	85.25	607	51.70	1505	38.90	4833	37.60	7713	36.25	11901	35.95	15578	35.00
80	90	86.60	606	52.45	1512	39.65	4843	38.40	7740	37.15	11758	36.40	15737	35.80
90	100	87.90	606	53.20	1521	40.45	4821	39.00	7785	37.95	11716	37.05	15677	36.30
100	120	92.30	593	54.65	1516	41.40	4789	39.65	7879	39.05	11616	37.80	15747	37.20
120	140	96.20	584	56.10	1519	42.60	4777	40.70	7824	39.80	11639	38.60	15773	38.05
140	160	99.65	575	57.25	1520	43.50	4782	41.60	7847	40.80	11559	39.30	15736	38.65
160	180	103.35	568	58.60	1519	44.50	4776	42.50	7775	41.30	11666	40.15	15702	39.40
180	200	106.80	560	59.80	1521	45.45	4753	43.20	7815	42.20	11617	40.85	15765	40.25
200	225	110.45	558	61.55	1513	46.55	4753	44.25	7802	43.15	11569	41.60	15712	40.85
225	250	114.15	552	62.95	1506	47.40	4774	45.25	7824	44.25	11567	42.65	15607	41.60
250	275	116.00	555	64.35	1511	48.60	4764	46.30	7836	45.35	11511	43.50	15669	42.60
275	300	117.55	559	65.70	1512	49.65	4774	47.40	7832	46.40	11509	44.50	15641	43.50
300	325	119.05	562	66.90	1516	50.70	4793	48.60	7795	47.35	11519	45.45	15824	44.95
325	350	120.50	575	69.25	1511	52.30	4785	50.05	7785	48.70	11619	47.15	15712	46.30
350	375	123.30	575	70.85	1514	53.60	4791	51.35	7798	50.05	11629	48.50	15621	47.35
375	400	124.60	577	71.85	1523	54.70	4772	52.20	7817	51.00	11648	49.50	15596	48.25
400	425	125.60	580	72.80	1531	55.70	4772	53.15	7790	51.75	11653	50.25	15650	49.15
425	450	126.65	581	73.55	1540	56.60	4793	54.25	7779	52.75	11580	50.90	15702	49.95
450	475	127.55	582	74.15	1543	57.20	4799	54.90	7811	53.60	11620	51.90	15646	50.75
475	500	128.35	583	74.75	1548	57.85	4836	55.95	7786	54.45	11604	52.65	15621	51.40
500	550	129.50	585	75.75	1565	59.25	4840	57.35	7756	55.60	11623	53.85	15674	52.75
550	600	130.50	590	76.95	1576	60.60	4856	58.85	7701	56.65	11630	54.90	15665	53.75
600	650	131.55	593	77.95	1578	61.50	4862	59.80	7746	57.90	11596	55.95	15700	54.90
650	700	132.30	599	79.15	1579	62.45	4868	60.80	7698	58.50	11642	56.75	15676	55.60
700	750	133.30	607	80.85	1566	63.30	4886	61.85	7671	59.30	11606	57.35	15694	56.25
750	800	134.35	609	81.70	1593	65.05	4862	63.25	7615	60.20	11602	58.20	15574	56.65
800	850	135.85	613	83.15	1599	66.45	4861	64.60	7592	61.30	11609	59.30	15569	57.70
850	----													
ADD		1.30		1.15		1.15		1.15		1.00		0.85		0.85
FOR EACH 50 MILES OR FRACTION THEREOF OVER 850 MILES														

FOR EACH 50 MILES OR FRACTION THEREOF OVER 850 MILES

**\*\* Change, Resolution TL 19101****EFFECTIVE January 13, 2011****Issued by the Public Utilities Commission of the State of California****San Francisco, California**

**MAXIMUM RATE TARIFF 4****ITEM 320 ◇****MAXIMUM FIXED RATES IN DOLLARS PER HOUR**

(See Notes 1 through 5.)

Rates named in this item apply for shipments transported for distances of 100 constructive miles or less, subject to Item 16 (Application of Rates).

Territory (See Note 4)

	<u>A</u>	<u>B</u>
1. Straight Time		
Unit of equipment, plus:		
(a) one person (driver).....	\$ 96.60	\$ 92.20
(b) two persons (driver and helper).....	\$155.15	\$ 142.55
(c) additional persons, in excess of two, per person.....	\$55.70	\$ 48.05
2. Time-and-a-half (See Note 5.)		
Unit of equipment, plus:		
(a) one person (driver).....	\$123.75	\$ 117.80
(b) two persons (driver and helper) .....	\$209.20	\$ 189.75
(c) additional persons, in excess of two, per person.....	\$ 81.15	\$ 69.60
3. Double Time (See Note 5.)		
Unit of equipment, plus:		
(a) one person (driver).....	\$155.15	\$ 143.35
(b) two person (driver and helper).....	\$263.90	\$ 236.95
(c) additional persons, in excess of two, per person.....	\$106.70	\$ 91.50

◇ Increase, Resolution TL-19101

EFFECTIVE January 13, 2011

Issued by the Public Utilities Commission of the State of California  
San Francisco, California

**MAXIMUM RATE TARIFF 4****ITEM 330 ♦****MAXIMUM FIXED RATES IN DOLLARS PER PIECE**

(See Notes 1 through 5.)

Rates named in this item apply for shipments of not more than 5 pieces transported for distances of 50 constructive miles or less, subject to Item 16 (Application of Rates).

Miles	First Piece	Each Additional Piece
Not over 10.....	\$ 67.00	\$22.85
Over 10, but not over 20.....	\$124.55	\$22.85
Over 20.....	\$174.00	\$22.85

NOTE 1: PIECE means each household, office or institutional article tendered in assembled form; or, in the alternative, tendered in disassembled form but secured in a manner allowing the article to be handled as a unit.

NOTE 2: For computation of distances, see Item 40.

NOTE 3: Additional charges for bridge or ferry tolls shall not be assessed on shipments transported at the rates contained in this item.

NOTE 4: Rates in this item will not apply to shipments afforded split pickup and/or split delivery nor to shipments afforded storage-in-transit.

NOTE 5: Rates in this item will not apply to pianos and organs not conveniently hand carried by one person. Refer to Item 164 (Light and Bulky Articles) for rates for pipe organs, grand pianos, harpsichords and all other types of pianos and organs.

♦ Increase, Resolution TL-19101

EFFECTIVE January 13, 2011

Issued by the Public Utilities Commission of the State of California  
San Francisco, California

## Nineteenth Revised Page 64

ITEM 340      ◇						
MAXIMUM FIXED RATES FOR PACKING/UNPACKING AND CONTAINERS						
(See Notes 1 through 10)	Per	Container Rates (See Note 9)	Packing Charges		Unpacking Charges	
1. RATES PER CONTAINER (In Dollars Per Unit)			Territory		Territory	
			A	B	A	B
DRUM, DISH-PACK (Drum, dish-pack, barrel or other specially designed containers of not less than 5 cubic feet capacity for use in packing glassware, chinaware, bric-a-brac, table lamps or similar fragile articles)	Each	35.86	34.00	29.95	14.20	12.65
CARTONS:						
Less than 3 cu. ft. (Not less than 200 lb. test)	Each	8.58	8.15	7.30	3.40	3.00
3 cu. ft. (Not less than 200 lb. test)	Each	12.98	12.30	10.95	5.15	4.50
4-1/2 cu. ft. (Not less than 200 lb. test)	Each	15.83	15.05	13.10	6.30	5.60
6 cu. ft. (Not less than 200 lb. test)	Each	18.11	17.15	15.10	7.15	6.25
6-1/2 cu. ft. (Not less than 200 lb. test)	Each	20.68	19.60	17.25	8.20	7.10
WARDROBE CARTON not less than 10 cu. ft. (See Note 8)	Each	19.75	16.70	14.55	6.95	6.20
MATTRESS CARTON:						
Crib	Each	9.08	5.80	4.75	2.35	2.05
Not Over 39" x 75"	Each	15.08	9.50	8.30	3.95	3.45
39" x 80"	Each	18.30	9.50	8.20	3.95	3.55
Not Over 54" x 75"	Each	16.15	9.70	8.65	4.05	3.60
Over 54" x 75"	Each	26.65	15.70	13.65	6.55	5.70
MATTRESS COVER (Paper or Plastic)	Each	9.45	3.90	3.50	1.60	1.45
CORRUGATED CONTAINERS (Specially designed or constructed for mirrors, paintings, glass or marble tops and similar fragile articles)	Each	31.19	29.60	25.75	12.30	10.95
CRATES (Other than corrugated, specially designed or constructed for mirrors, paintings, glass or marble tops and similar fragile articles) gross measurement of crate	Cu. Ft. or Fraction Thereof	(See Note 7)	13.40	11.95	2.75	2.35

◇ Increase, Resolution TL 19101  
 EFFECTIVE January 13, 2011  
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 San Francisco, California

**MAXIMUM RATE TARIFF 4****ITEM 340 (Continued) ♦****MAXIMUM FIXED RATES FOR PACKING/UNPACKING AND CONTAINERS****2. RATES PER HOUR PER PERSON**

(See Notes 1 through 5.)

PACKING AND UNPACKING	TERRITORY	
	<u>A</u>	<u>B</u>
(a) STRAIGHT TIME.....	\$62.00	\$54.55
(b) TIME-AND-A-HALF.....	\$91.35	\$80.10
(c) DOUBLE TIME.....	\$120.40	\$105.65

NOTE 1: Rates do not include separate pickup and/or delivery of shipping containers and packing materials provided.

NOTE 2: For description of territories, see Item 210.

NOTE 3: The applicable rate shall be the rate for the territory in which the service is provided.

NOTE 4: Rates in Paragraph 2 of this item apply for packing or unpacking or both, and may be used in lieu of rates in paragraph 1 (Rates per Container) if carrier and shipper agree to such application before the service commences, subject to Items 28 and 128. The Agreement for Service shall determine the applicable maximum rate for the service.

NOTE 5: Overtime rates may be assessed subject to the maximum rates in paragraphs 2(b) and 2(c) of this item when shipper requests service at a time when carrier must pay its relevant employees overtime in accordance with Industrial Welfare Commission Wage Order 9-2001, or any succeeding Wage Order.

NOTE 6: Container charges in paragraph 1 include all materials used in the packing and sealing of the container indicated. No additional charge shall be made for such materials including dividers, paper, tape and labels.

♦ Increase, Resolution TL-19101

EFFECTIVE January 13, 2011

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San Francisco, California

**MAXIMUM RATE TARIFF 4****ITEM 390 \*\*****MAXIMUM FIXED DISTANCE RATES TO OR FROM STORAGE IN DOLLARS PER 100 POUNDS**

Rates named in this item apply subject to Item 16 (Application of Rates). (See NOTES 1 through 6)

MILES NOT OVER		BREAK POINT ANY QTY lbs.		MINIMUM WEIGHT IN POUNDS										
				1000	B.P.	2000	B.P.	5000	B.P.	8000	B.P.	12000	B.P.	16000
0	10	75.75	577	43.65	1490	32.50	4854	31.55	7684	30.30	11901	30.05	15521	29.15
10	20	77.00	576	44.35	1486	32.95	4872	32.10	7714	30.95	11807	30.45	15659	29.80
20	30	78.30	573	44.85	1494	33.50	4851	32.50	7730	31.40	11886	31.10	15589	30.30
30	40	79.70	572	45.55	1500	34.15	4832	33.00	7782	32.10	11870	31.75	15623	31.00
40	50	81.05	572	46.35	1493	34.60	4856	33.60	7751	32.55	11927	32.35	15753	31.85
50	60	82.50	574	47.35	1487	35.20	4880	34.35	7779	33.40	11965	33.30	15568	32.40
60	70	83.85	575	48.15	1506	36.25	4856	35.20	7762	34.15	11983	34.10	15672	33.40
70	80	85.25	577	49.15	1504	36.95	4879	36.05	7745	34.90	11897	34.60	15769	34.10
80	90	86.60	575	49.75	1518	37.75	4868	36.75	7837	36.00	11751	35.25	15842	34.90
90	100	87.90	576	50.60	1520	38.45	4857	37.35	7872	36.75	11756	36.00	15823	35.60
100	120	92.30	563	51.90	1521	39.45	4842	38.20	7917	37.80	11620	36.60	15913	36.40
120	140	96.20	553	53.15	1528	40.60	4828	39.20	7878	38.60	11612	37.35	15936	37.20
140	160	99.65	547	54.45	1527	41.55	4844	40.25	7841	39.45	11590	38.10	15875	37.80
160	180	103.35	539	55.70	1530	42.60	4813	41.00	7835	40.15	11627	38.90	15877	38.60
180	200	106.80	532	56.80	1532	43.50	4799	41.75	7847	40.95	11605	39.60	15899	39.35
200	225	110.45	531	58.60	1523	44.60	4793	42.75	7813	41.75	11641	40.50	15783	39.95
225	250	114.15	525	59.85	1523	45.55	4797	43.70	7836	42.80	11594	41.35	15788	40.80
250	275	116.00	528	61.20	1525	46.65	4802	44.80	7840	43.90	11563	42.30	15736	41.60
275	300	117.55	531	62.40	1528	47.65	4827	46.00	7844	45.10	11495	43.20	15778	42.60
300	325	119.05	536	63.70	1530	48.70	4821	46.95	7873	46.20	11468	44.15	15910	43.90
325	350	120.50	549	66.10	1521	50.25	4836	48.60	7828	47.55	11571	45.85	15809	45.30
350	375	123.30	548	67.45	1526	51.45	4845	49.85	7840	48.85	11534	46.95	15796	46.35
375	400	124.60	552	68.70	1533	52.65	4815	50.70	7898	50.05	11485	47.90	15750	47.15
400	425	125.60	552	69.30	1540	53.35	4827	51.50	7884	50.75	11539	48.80	15771	48.10
425	450	126.65	556	70.35	1544	54.30	4853	52.70	7841	51.65	11524	49.60	15759	48.85
450	475	127.55	556	70.85	1550	54.90	4850	53.25	7910	52.65	11476	50.35	15794	49.70
475	500	128.35	557	71.45	1557	55.60	4870	54.15	7868	53.25	11493	51.00	15812	50.40
500	550	129.50	560	72.45	1573	56.95	4904	55.85	7786	54.35	11537	52.25	15817	51.65
550	600	130.50	564	73.50	1583	58.15	4910	57.10	7790	55.60	11483	53.20	15880	52.80
600	650	131.55	568	74.60	1584	59.05	4916	58.05	7828	56.80	11441	54.15	15912	53.85
650	700	132.30	573	75.75	1583	59.95	4913	58.90	7776	57.25	11539	55.05	15855	54.55
700	750	133.30	580	77.20	1574	60.75	4951	60.15	7734	58.15	11516	55.80	15814	55.15
750	800	134.35	582	78.10	1596	62.30	4924	61.35	7681	58.90	11512	56.50	15774	55.70
800	850	135.85	586	79.55	1601	63.65	4918	62.60	7694	60.20	11442	57.40	15819	56.75
850	----													
ADD		1.30		1.00		1.00		1.00		0.95		0.85		0.85
FOR EACH 50 MILES OR FRACTION THEREOF OVER 850 MILES														

FOR EACH 50 MILES OR FRACTION THEREOF OVER 850 MILES

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